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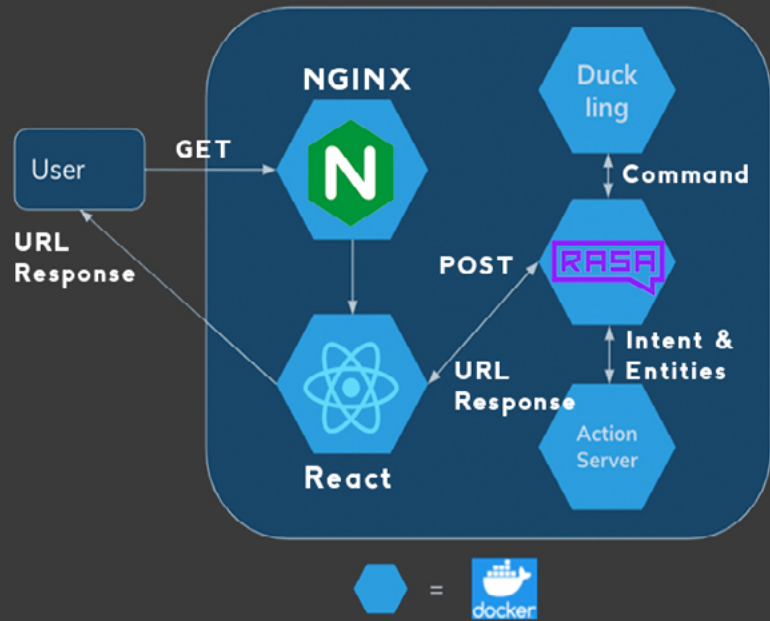
Problem:

ERP applications with large amounts of data can be difficult to navigate.

Solution:

Create a virtual assistant capable of handling user queries and navigating the platform

Architecture:



NLP:

Intent & Entities:
Training samples provided in .yaml files and labeled:

Intent: *read_action_req*
Entity: *last 4 weeks*

Show me action requests from the last 4 weeks

read_action_request	update_action_request
contact_type	action_request_id
CRM account	AR125566
customer	AR987772

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