

# Schrute Farms Personalized Appointment Manager

Jonathan Segovia, Tristan Starck, Kunal Naik, Yuki Mano, Michael Caccamo

## THE PROBLEM

-  Answering the phone takes **time away** from what employees do best
-  **60%** of phone calls receive no response or go to voicemail
-  Secretaries cost on average **\$34,000/year** while the average small business earns **\$75,000/year**

## TECHNOLOGIES USED



## OUR SOLUTION

PAM is a voice assistant secretary that handles general questions and schedules appointments. Available 24/7 - 365 days a year and able to handle multiple callers at once, your customers will never be sent to voicemail nor put on hold. Integrating PAM with your business is as simple as registering on our website with basic business information and a phone number for PAM to respond to!

## SYSTEM ARCHITECTURE

