CS189A - Capstone

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The software requirements document

• The official statement of what is required of the system developers
• Includes a specification of both user and system requirements

• Defines **WHAT the system should do not HOW it should do it**
  – Design comes later

• Agile and extreme SWE processes express requirements as
  – **Use cases** – how a system will act
  – Or as scenarios called **user stories** (describe result/benefit of it)
Use Cases

• Use cases document the behavior of the system from users’ point of view.
  – By user we mean anything *external* to the system
  – Consist of:
    actors – scope – goals – steps – success

• An **actor** is a role played by an outside entity that interacts directly with the system
  – An actor can be a human, or a machine or program
  – Actors are shown as stick figures in use case diagrams

Customer
Use Cases

• A **use case** describes the possible **sequences of interactions** among the system and one or more actors in response to some initial stimulus by one of the actors
  – Each way of using the system is called a use case
    • Sequence of interactions
  – A use case is not a single scenario but rather a description of a **set of scenarios**
  – For example: *Creating an account or Performing transaction or Applying for a loan*

• In a use case, the system is considered a **black-box**.

**We are only interested in describing externally visible behavior**
Use Cases

- To define a use case, group all transactions that are similar
- A typical use case might include a main case, with alternatives taken in various combinations and including all possible exceptions that can arise in handling them
  - Use case for an online banking app: Performing a Transaction
    - Subcases could include Making Deposits, Making Withdrawals, etc., together with exceptions such as Overdrawn or Account Closed
  - Apply for a Loan could be a separate use case since it is likely to involve very different interactions
Use Cases

• Description of a use case should include *events exchanged between objects and the operations performed by the system that are visible to actors*

• **Have preconditions and postconditions**
  – Precondition states all assumptions about state/environment of system that impacts the actor(s) in this use case
  
  – Postcondition is an acceptance test (how to know when implementation is complete) and describes externally visible state/environmental changes
Generalization in Use Case Diagrams
Online HR System

Use case: Update Benefits


Precondition: Employee has logged on to the system and selected “update benefits” option

Flow of Events:

Basic Path:
1. System retrieves employee account from Employee Account Database
2. System asks employee to select medical plan type; uses Update Medical Plan
3. System asks employee to select dental plan type; uses Update Dental Plan
...

Alternative Paths:
If health plan is not available in the Employee’s area the employee is informed and asked to select another plan (exceptional cases that must be handled)
Employee selects cancel, logs out, or leaves page at any point prior to confirming the update (an end-early path)

Postcondition: Employee account plan type has been updated in the Employee Account Database or nothing has changed (end-early paths)

Note that code tests can be written for pre/post conditions
User Stories

• Similar to Use Cases but not the same
  – User stories are centered on the result and the benefit of the thing you’re describing, whereas use cases are more granular, and describe how your system will act. From: http://www.boost.co.nz/blog/2012/01/use-cases-or-user-stories/

• Use cases: actors – scope – goals – steps – success
  – Details of most important requirements worked out ahead of time to ensure that everyone is on the same page
  – Useful for groups of similar stories and describing overall system
    • Use cases decompose stories into actions in the system

• User stories: scope of a feature + acceptance criteria
  – Each feature is captured as a story; stories easily prioritized
  – A story is a place holder for discussion and planning poker in a sprint

See recommended reading links for examples and suggestions
It's typically difficult to get started writing good user stories

- Here are 4 steps to make it easier

1. As a [role], I can [feature] so that [reason]
2. Use index cards and a sharpie
3. Make it testable with acceptance criteria or demo plan
4. Connect the dots

From: http://codesqueeze.com/the-easy-way-to-writing-good-user-stories/
As a [role], I can [feature] so that [reason]

• Role – a person; feature – something your project does; reason – a solution to a problem the person has
  – This is a pattern that is commonly used for stories

  As a account owner, I can check my balance online so that I can access my daily balance 24 hours a day.

• Variations
  – As a [role], I want [feature] because [reason]
  – As a [role], I can [feature]
  – As a [role], I can [feature] so that [reason]
Use index cards and a sharpie

- Although there is software out there to help you with this
  - Jira, Trello, Pivotal tracker

- Physically writing out stories facilitates keeping the story clear, concise, and of the appropriate size
  - Keep them short and sweet and unambiguous
    - Goal is to aid communication, not overly detailed or long-winded
  - It also enables you to doodle/draw the outline of the user interface

- If it doesn’t fit, break up the story into sub-stories
Make it testable with acceptance test or demo

• If they are short and sweet and without detail, how do we know when they are "done"?

• Include an acceptance test (what to demo when done):
  Scenario 1: Title
  Given [context]
  And [some more context]…
  When [event]
  Then [outcome]
  And [another outcome]…

  Example
  Scenario 1: Account balance is negative
  Given the account's balance is below 0
  And there is not a scheduled direct deposit that day
  When the account owner attempts to withdraw money
  Then the bank will deny it
  And send the account owner a nasty letter.

• All tests should fit on back of story card (in sharpie)
  – If they don’t, break up the story into two
  – You should be able to code them in a few lines of code
Writing Good User Stories

• It's typically difficult to get started writing good user stories
  – Here are 4 steps to make it easier

1. As a [role], I can [feature] so that [reason]
2. Use index cards and a sharpie
3. Make it testable with acceptance criteria or demo plan
4. Connect the dots

From: http://codesqueeze.com/the-easy-way-to-writing-good-user-stories/
**PRDv1: Your Living Requirements Document: A Shared Google Doc** (due in ~2 weeks)

- **Authors, Team, Project Title**
- **Intro – including problem, innovation, science, core technical advance (2-3 pages)**
  - Define project specifics, team goals/objectives, background, and assumptions
- **System architecture overview**
  - High level diagram (1 page)
  - User interaction and design (1+ page)
- **Requirements (functional and non-functional)**
  - User stories or use cases (links) → 10 for PRDv1 prioritized
  - Prototyping code, tests, metrics (5+ user stories): github commits/issues
- **System models: contexts, sequences, behavioral/UML, state**
- **Appendices**
  - Technologies employed
  - [https://www.atlassian.com/agile/requirements](https://www.atlassian.com/agile/requirements)